



CRA | Longbeach Village

From manual readings to clearer billing.

Customer story summary | Residential utility management

The challenge

CRA faced difficult-to-access meters, inefficient reading and billing processes, slow revenue recovery and limited tenant visibility at Longbeach Village Estate.

The solution

The published story describes sub-metering using the Sigfox network, Visiosoft hardware and the Smart-View platform. Managing agents can export readings into their billing software, while tenants can view consumption and receive leak or burst-pipe notifications.

The outcome

The workflow gives managing agents and tenants a shared view of consumption and reduces reliance on manual meter-reading processes. The published story does not provide a quantified savings baseline; this summary does not add one.

About this document

Prepared on 9 September 2026 from Smart-View Technology's published CRA customer story. This is a new summary of the existing story, not an original customer-issued report.

[Read the full customer story online](#)

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